

Partnering and Conflict-Resolution Training 2022



Presented by *WSDOT Headquarters Construction, AGC of Washington, Inland NW AGC and RHC, LLC*

Cost: \$65 per person

Class size: 40 max

7.5 training hours
(one day of training)

LOCATIONS

Seattle

October 12

8:00 a.m. to 4:30 p.m.

**AGC of Washington
Conference Center**

(second floor)

*1200 Westlake Avenue North,
Seattle 98109*

Spokane

October 13

8:00 a.m. to 4:30 p.m.

Inland NW AGC

*4935 East Trent Avenue Spokane
99212*

TARGET AUDIENCE

Contractors and WSDOT staff involved in the administration of construction contracts.

COURSE DESCRIPTION

The Washington State Department of Transportation (WSDOT), in conjunction with the Associated General Contractors (AGC) of Washington, Inland NW AGC and RHA, LLC, will be providing Partnering and Conflict Resolution training to WSDOT staff and contractor personnel involved in the administration of construction contracts.

The concept of partnering on construction projects has been around since the early 1990s and embraces the principles of

- trust and open communications.
- all parties addressing and resolving issues and problems promptly and at the lowest possible level.
- all parties striving to develop solutions that are agreeable and meet the needs of everyone involved (win-win approach).
- all parties having identified common goals for the partnership while being aware of and respecting each other's goals and values.
- partners seeking input from each other in an effort to find better solutions to the problems and issues at hand. This creates synergy in the relationship that fosters cooperation and improves the productivity of the partnership.

The objective of embracing these Partnering principles is to reduce conflict and disputes on construction contracts that result in wasted time and money that ultimately result in increased costs. Emphasis is placed on revitalizing the Partnering principles and the development of personnel skills that will promote better communication, negotiation and issue-resolving abilities.

INSTRUCTOR

Renee Hoekstra of RHA, LLC

REGISTRATION

AGC contractors will need to register via AGC's website at www.agcwa.com/events.

Non-AGC members must contact **Michele Willms** at 360.352.5000 or mwillms@agcwa.com (cancellations must be received three business days prior to the event start date to avoid forfeiting 100% of the event fee).

WSDOT staff will register in The Learning Center (TLC). The course will be available and open for registration in TLC after August 15, 2022. For questions on the course or on registration please contact **Jon Keeth** at keethj@wsdot.wa.gov.